

Acer® Notebooks & Netbooks - Service Upgrades

• End-user must purchase and register service upgrade within 90 days of notebook/netbook purchase. Only one upgrade per notebook/netbook may be purchased.

Acer® notebooks and netbooks come with a one-year or three-year standard limited warranty that provides hardware technical support via toll-free phone Monday through Friday from 7:00 a.m. to 9:00 p.m. and Saturday through Sunday from 8:00 a.m. to 5:00 p.m. Central time. In addition:

• Mail-in or carry-in depot repair with repair service usually rendered within one business day after receipt for most common hardware problems. Additional time required for return of notebook/netbook to customer via prepaid ground freight.

• Free software support via phone for 90 days from the date on which the notebook/netbook is purchased.

• Repair or replacement of defective hardware with factory-refinished parts or products. Overnight parts exchange for in-stock customer-replaceable parts.

• Concurrent International Traveler's Warranty for travel outside the U.S. and Canada. Valid in more than 30 countries in Europe, South America, Asia, Africa, the Middle East and Oceania where Acer has an authorized repair facility. Services and response times may vary in countries outside the U.S. and Canada.

Upgrade	SKU	TravelMate®			Extensa®			Aspire®								
		3 Years			1 Year											
		6593 6493 6293	5730- 6288	4730- 6447	8571 8471 8371	5730- 6884, 5530	4730- 6405, 6916	5430	5230	7738	5810 4810	5740	5542 5536 5534 5517	4540	1410	One
2-year extension of limited warranty for TravelMate®, Extensa® or Aspire® notebook/netbook with 1-year limited warranty (Excludes extension of International Traveler's Warranty. Does not cover batteries, upgrades or accessories used with the covered notebook/netbook. Prepays freight from repair depot.)	146.AB820.EX2				X	X	X	X	X	X	X	X	X	X	X	X
2-year extension of limited warranty for TravelMate®, Extensa® or Aspire® notebook/netbook with 1-year limited warranty (Excludes extension of International Traveler's Warranty. Does not cover batteries, upgrades or accessories used with the covered notebook/netbook.) + 3-year Total Protection Upgrade (Runs concurrently with limited warranty and limited warranty extension. Covers the cost of a replacement unit if, as determined solely by Acer, the covered notebook/netbook cannot be repaired. Prepays freight to and from repair depot.)	146.AD077.002				X	X	X	X	X	X	X	X	X	X	X	X
2-year extension of limited warranty for TravelMate® notebook with 1-year limited warranty (Excludes extension of International Traveler's Warranty. Does not cover batteries, upgrades or accessories used with the covered notebook.) + 3-year next-business-day limited on-site service (Runs concurrently with limited warranty and limited warranty extension.)	146.AD362.001				X	X	X									

Acer® Notebooks & Netbooks - Service Upgrades

- End-user must purchase and register service upgrade within 90 days of notebook/netbook purchase. Only one upgrade per notebook/netbook may be purchased.
- Acer® notebooks and netbooks come with a one-year or three-year standard limited warranty that provides hardware technical support via toll-free phone Monday through Friday from 7:00 a.m. to 9:00 p.m. and Saturday through Sunday from 8:00 a.m. to 5:00 p.m. Central time. In addition:
 - Mail-in or carry-in depot repair with repair service usually rendered within one business day after receipt for most common hardware problems. Additional time required for return of notebook/netbook to customer via prepaid ground freight.
 - Free software support via phone for 90 days from the date on which the notebook/netbook is purchased.
 - Repair or replacement of defective hardware with factory-refinished parts or products. Overnight parts exchange for in-stock customer-replaceable parts.
 - Concurrent International Traveler's Warranty for travel outside the U.S. and Canada. Valid in more than 30 countries in Europe, South America, Asia, Africa, the Middle East and Oceania where Acer has an authorized repair facility. Services and response times may vary in countries outside the U.S. and Canada.

		TravelMate®			Extensa®			Aspire®								
Length of Standard Limited Warranty:		3 Years			1 Year											
Upgrade	SKU	6593 6493 6293	5730- 6288	4730- 6447	8571 8471 8371	5730- 6884, 5530	4730- 6405, 6916	5430	5230	7738	5810 4810	5740	5542 5536 5534 5517	4540	1410	One
2-year extension of limited warranty for TravelMate® notebook with 1-year limited warranty (Excludes extension of International Traveler's Warranty. Does not cover batteries, upgrades or accessories used with the covered notebook/netbook.) + 3-year Total Protection Upgrade (Runs concurrently with limited warranty and limited warranty extension. Covers the cost of a replacement unit if, as determined solely by Acer, the covered notebook/netbook cannot be repaired. Prepays freight to and from repair depot.) + 3-year next-business-day limited on-site service (Runs concurrently with limited warranty.)	146.AD362.002				X	X	X									
3-year next-business-day limited on-site service for TravelMate® notebook with 3-year limited warranty (Runs concurrently with limited warranty.)	146.AD362.003	X	X	X												
3-year Total Protection Upgrade for TravelMate® notebook with 3-year limited warranty (Runs concurrently with limited warranty. Covers the cost of a replacement unit if, as determined solely by Acer, the covered notebook cannot be repaired. Prepays freight to and from repair depot.)	146.AD339.004	X	X	X												
3-year Total Protection Upgrade for TravelMate® notebook with 3-year limited warranty (Runs concurrently with limited warranty and limited warranty extension. Covers the cost of a replacement unit if, as determined solely by Acer, the covered notebook/netbook cannot be repaired. Prepays freight to and from repair depot.) + 3-year next-business-day limited on-site service (Runs concurrently with limited warranty.)	146.AD362.004	X	X	X												

For a free copy of the **standard limited warranty** end-users should see a reseller where Acer products are sold or write to Acer America Corporation, Warranty Department, P.O. Box 6137, Temple, TX 76503.